

CITY OF PIGEON FORGE – PUBLIC WORKS DEPARTMENT

MARK MILLER
PUBLIC WORKS DIRECTOR
POST OFFICE BOX 1350
PIGEON FORGE, TENNESSEE

TELEPHONE: 865-429-7312
FAX: 865-429-7322
EMAIL: pworks@cityofpigeonforge.com

PRESS RELEASE

THE CITY OF PIGEON FORGE SANITATION DEPARTMENT IS GOING TO FULL AUTOMATION FOR RESIDENTIAL GARBAGE COLLECTION

What is Automation?

Public Works will begin picking up residential garbage with a new type of truck in the Spring of 2012. Residents have a special weather-resistant garbage cart that they roll to the curb on the day of garbage collection. The new truck is equipped with a lifting mechanism and arm to reach out and pick up the cart. The driver operates the arm in order to lift, empty the contents, and return the cart back to its original position.

Why is it better?

It reduces costs, and is a safer way to collect garbage.

Do I have to pay more for this service?

No, your normal monthly charge for garbage service will stay the same.

Where should I place my cart and will the truck go down my street twice?

City crews will paint a **WHITE DOT** on the street in the location you should place your cart. This will typically be in the same location you are placing your container now, but may need to be adjusted slightly so that the cart has at least 3 feet of clearance around it and that overhead obstacles will not be in the way. The City Sanitation Department will be trimming the tree canopy within the City right-of-way in the next few months to help accommodate this new collection style.

Yes the truck will have to go down each street twice because the truck can only pick up the containers on the right side of the truck. This might seem inefficient, but the truck only has one operator instead of 3.

What can I put in the cart?

You can place all of your normal household waste inside the cart with the lid shut if the lid is not shut garbage could spill outside the can. We ask that you bag all of the garbage, if not bagged it will spill out onto the street. This is a one man operation and extra garbage on cart or outside cart will not be picked up. If your household is producing more garbage than the 96 gallon cart will hold we suggest getting a second cart. The City provides each address with one cart if a second is needed it must be purchased. If you purchase a second cart your monthly garbage bill will go up from \$4 a month to \$8 a month.

To clean the cart just occasionally hose out.

What if my cart is damaged or stolen?

There is a serial number on each cart that is assigned to the property address. If it is stolen you will need to call the police department and fill out a report. To reduce the chance of vandalism and theft wait until the night before or the morning of your collection day to set your cart to the road and return it back to your property the same day. Leaving carts out for a long period of time will increase your chances of vandalism.

If you have any questions you email us at pworks@cityofpigeonforge.com or call Sanitation Department at 865-429-7334 or Public Works at 865-429-7312.