

FOR IMMEDIATE RELEASE
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RESOURCES AVAILABLE TO HELP EMPLOYEES IMPACTED BY COVID-19 New Information Available to Help Employees Navigate Unemployment System

NASHVILLE – The Tennessee Department of Labor and Workforce Development has new resources available for employers and employees impacted by the COVID-19 emergency.

The Department updated its www.tn.gov/workforce to put information and resources in a convenient form for Tennesseans to access.

The website now has separate sections for employers, employees, frequently asked questions, and for information about any changes at American Job Centers statewide.

Employers will find information explaining how to complete mass layoff lists. These lists help the department process unemployment claims faster, making the entire process more efficient for both the company and its workers.

Employees have the opportunity to learn more about the unemployment benefits process. They will also find answers to many of the questions they may have as they deal with the impact COVID-19 is having on their source of income.

Individuals out of work due to COVID-19 can file for Tennessee unemployment insurance benefits by visiting www.Jobs4TN.gov. Several different eligibility factors will determine the approval of a worker's claim. The maximum weekly unemployment benefit in Tennessee is \$275 before federal taxes are deducted.

The COVID-19 emergency has created a tremendous amount of new unemployment claims. The Department is processing those claims as quickly as possible. Impacted workers can check the status of their claims on their Jobs4TN.gov dashboard.

Questions and Answers

My employer closed because of COVID-19 and I am out of work. Can I file for unemployment?

When a Tennessee business closes to help slow the spread of the virus and temporarily has to lay off employees, those workers can collect unemployment benefits, if they meet other eligibility requirements.

If I do not have a job waiting for me after the COVID-19 emergency, do I still need to do weekly job searches?

The state of Tennessee is working with the United States Department of Labor to find flexibility of the job search requirement. As of March 17, if you don't have a return to work date, you are still required to do job searches. We will update this page if that changes.

My doctor has ordered me to quarantine because of COVID-19. Am I eligible for unemployment?

If you are quarantined by your doctor, an executive order from Governor Bill Lee allows you to receive unemployment benefits if all other eligibility requirements are met.

How long will it take me to receive my money?

The COVID-19 emergency has created a tremendous amount of unemployment claims. The Department is processing them as quickly as possible. You can check the status of your claim on your Jobs4TN.gov dashboard.

My elderly parent has COVID-19; can I leave work and collect unemployment while I provide care?

No. Federal and state law does not allow you to collect unemployment benefits.

I am nervous about working in my building and would like to self-quarantine. Can I collect unemployment if I do not go to work?

No, you cannot collect unemployment benefits.