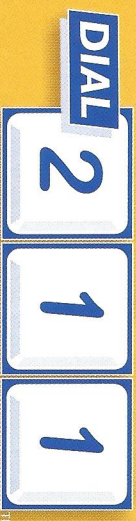


Get Connected. Get Answers

In Tennessee, you can dial 2-1-1 to connect to health and human services, including:

- Childcare Resource & Referral
- Clothing & Thrift Stores
- Consumer Services
- Crisis Services
- Disability Services
- Domestic and Sexual Violence Programs
- Education Services
- Employment Services
- Financial Assistance
- Food Pantries
- Housing Services
- Legal Services
- Medical Care
- Mental Health Care & Counseling
- Prescription Assistance
- Senior Services
- Substance Abuse Treatment Programs
- Support Groups
- Transportation
- Utility Assistance
- Veterans Services
- Volunteer Opportunities & Donations
- And Much More!!!

Find Help • Give Help



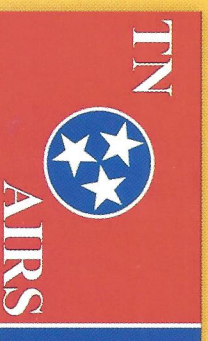
Want to Get Involved?

For more information or if you are interested in volunteering or supporting the program, just dial 2-1-1 or 1-866-588-4211!

Visit us on the Internet at:
www.211tn.org

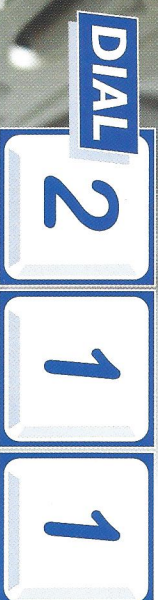
Or write to:

East Tennessee 2-1-1
Knoxville-Knox County CAC Office on
Aging
P.O. Box 51650
Knoxville, TN 37950-1650

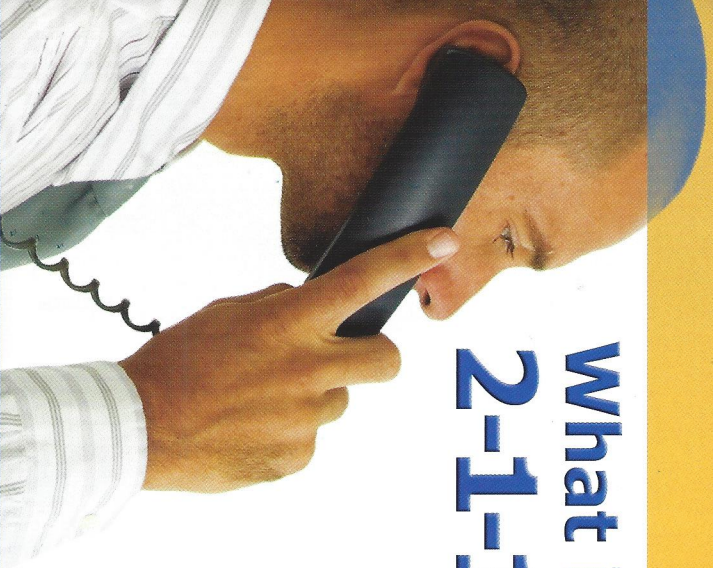


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Find Help • Give Help



Get Connected. Get Answers.



What is 2-1-1?

Every hour of every day, someone in East Tennessee needs help – from finding housing or substance abuse services to securing adequate day care for a child or an aging parent. People often don't know where to turn or who to call for assistance. That's where 2-1-1 comes in.

2-1-1 is a free, easy-to-remember number that connects individuals with vital community resources they need. Whether you are looking for a volunteer opportunity or need assistance finding food or shelter, 2-1-1 can locate the services you need. Trained specialists listen to callers and assess their situation, help them find the answers to their questions, and provide them with the information they need.

Dial 2-1-1 or
1-866-588-4211

Who Needs 2-1-1?

Individuals needing assistance with rent or utilities, employment resources, transportation, food pantries, clothing, counseling, or health related programs.

Parents looking for quality childcare services, parenting classes, recreational activities, mentoring programs, or family counseling.

Social Workers and other Professionals trying to find resources for their clients, including mental health care, support groups, and financial assistance.

Employers and Businesses that want to provide additional support to employees, including substance abuse programs, job training, and family support services.

Community Organizations that can use 2-1-1 to coordinate resources available to the community following a disaster or emergency.

Seniors and Their Caregivers needing resources to support them to include adult day care, home delivered meals, caregiver support groups, transportation, senior centers, home health, and medication assistance.

www.211tn.org

What Others are Saying About 2-1-1

"Thank you for taking the time to answer my questions and for making me feel like my problems are important. All the answers I needed, I found by calling you."

—Mary, single mother of three who was recently laid off from her job

"You're the first place I call whenever I need information. You've never led me wrong!" —Jane, Social Worker

"For six months I've called and called numerous organizations looking for help and answers. You've helped me more and provided more answers in this one call than I've received in the past six months combined. I certainly know who to call from now on whenever I need help! Thank you!" —Simon, diagnosed with colon cancer six months ago

"Everyone should have you on speed dial! I feel like there's hope after talking with you!" —Max, military vet living on the streets

Nationwide Status

2-1-1 serves over 240 million Americans (over 80% of the entire population) covering all or part of 46 states plus Washington DC and Puerto Rico. The remaining states are all in various stages of planning and implementation. 2-1-1 has been serving East Tennessee since June 2000.

COMMUNITY RESOURCE GUIDE

This guide is provided by the
Sevier County Family Resource Center

Sevierville, TN 37862

(865) 428-7999 or sevierfamilyresource@yahoo.com

as a reference to the network of social service agencies
 available to assist members of our community in Sevier County.

ABUSE

CHILD

Parent Helpline	800-356-6767
Safe Harbor Child Advocacy Center	774-1777
TN Dept. of Children's Services	877-237-0004

ELDER

Adult Protective Services	888-277-8366
Samaritan Place (Emerg. Senior Shelter)	684-1880

SEXUAL/RAPE/ASSAULT

Sexual Assault Center	522-7273
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SPOUSE

Family Anger Management	771-0561
SafeSpace Shelter (Domestic Violence)	800-244-5968

ADULT EDUCATION

Adult Education (HISET/GED)	286-6374
Adult High School	429-5243
English Second Language	429-5243

ALCOHOLISM / DRUGS

Al-a-non & Al-a-teen	525-9040
Alcohol Abuse Hotline	800-252-6465
Alcoholics Anonymous Helpline	522-9667
Drug Abuse Hotline	800-662-4357
Great Smokies Community Classes	771-0561
Helen Ross McNabb	429-0557
Narcotics Anonymous Helpline	866-617-1710
Peninsula Outpatient Center (Sevier)	970-9800
Recovery at Seymour	573-9711

ALZHEIMER'S

Alzheimer's Tennessee	544-6288
Brookdale of Sevierville	774-2221
Dominion Senior Living	365-4360
Freedom Senior Living	365-1916
Helpline	800-272-3900
Mountain Brook Village	428-2445

CANCER

American Cancer Society	1-800-227-2345
Celebrate Life Cancer Support Group	865-654-2007
Smoky Mtn. Cancer Support Group	428-5834

CLOTHING/FURNITURE

Salvation Army (Retail)	428-6723
Smoky Mountain Family Matters	919-9856
Treasures from the Heart	908-8441

COUNSELING

Cherokee Health Systems	573-0698
Great Smokies Life Coaching	771-0561
Helen Ross McNabb	429-0557
Peninsula Outpatient Center- Sevier	970-9800

DEBTS/CREDIT COUNSELING

Consumer Credit Counseling Solutions	429-5324
Financial Responsibility	771-0561

DISASTER ASSISTANCE

American Red Cross	584-2999
Sevier Co. Emergency Mngmt. Agency	453-4919

EMPLOYMENT ASSISTANCE

Douglas Cooperative	428-3423
TN. Claims Center (Unemployment)	877-813-0950
Tenn. Dept. of Labor & Employment	286-6386

FAMILY PLANNING

Sevier County Health Dept.	453-1032
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FOOD

C.R.O.S.S. Ministries (Seymour ONLY)	579-6192
Douglas Cherokee Economic Authority	453-7131
Douglas Cherokee - Meals on Wheels Program	866-631-4120
Senior Center Food Program	453-8080 x105
Sevier County Food Ministries	428-5182
Sevier County Health Dept. (WIC Program)	453-1032
TN Dept of Human Services (Food Stamps)	429-7005

FRAUD

Medicaid	800-433-5454
Medicare	800-447-8477
TennCare	800-433-3982

HOUSING

Breckenridge Apartments (Seniors)	774-0790
Eastgate Homes	453-8500
Gateway Village	453-1729
LeConte Terrace Apts. (Seniors)	774-8885
McElhaney Glen Apts. (Seniors)	579-4886
1 Park Village Apartments	428-5280

HOUSING (Cont.)

Renaissance Square (Seniors)	579-4886
Ridgewood Village	429-8029
Riverview Apartments (Seniors)	453-0824
Robert Howard Village	453-8500
Samaritan Place (Emerg. Senior Housing)	684-1880
The Common's (Seniors)	573-0803
Woodland Park (Seniors)	429-6896

INFORMATION & REFERRAL

Alzheimer's Tennessee	544-6288
Council on Aging	453-8080
Dept. of Veterans Affairs	800-827-1000
East Tenn 2-1-1	866-588-4211
Family Resource Center	428-7999
LeConte Medical Center	453-9355
National Runaway Hotline	800-786-2929
Peninsula Outpatient Center	970-9800
Sevier Co. Public Library System	453-3532
Sevier County Health Department	453-1032
Social Security Administration	800-772-1213
TN Dept. of Children's Services	429-7012
TN Dept. of Human Services	429-7005
Women's Care Center (Pregnancy) Sev/Seymour	428-4673, 223-7771

LEGAL HELP

ETHRA Legal Assistance for the Elderly	691-2551
Legal Aid of East TN	637-0484

MEDICAL HEALTH SERVICES

Cherokee Health System	573-0698
LeConte Medical Center	453-9355
Mtn. Hope Good Shepherd Clinic	774-7684
Sevier Co. Health Dept. +(Dental 3-21 yrs)	453-1032
Sevierville Veteran's Clinic	865-286-6950

PARENTING

Family Resource Center	428-7999
Parent Helpline	800-356-6767
TN Child Support Employment & Parenting Program	456-0167

SENIOR PROGRAMS

Ft. Sanders Sevier Senior Center	453-8080
Sevier Co. Geriatric Screening Team	428-7999
Sevier County Council on Aging	453-8080
Social Security Administration	800-772-1213

SHELTERS

SafeSpace (Domestic Violence)	800-244-5968
Samaritan Place (Seniors)	684-1880
TN Coalition for Homeless	1-888-556-0791

TRANSPORTATION

East TN Human Resource Agency (ETHRA)	244-1700
Gatlinburg Trolley	436-3897
Pigeon Forge & Sevierville Trolley	453-6444
Sevier Co. Office on Aging (Seniors on the Go!)	453-8080x105

UTILITIES

C.R.O.S.S. Ministries (Seymour ONLY)	579-6192
Project HELP	637-6700
Salvation Army	908-4010
Douglas Cherokee Economic Authority	453-7131
Smoky Mtn. Area Rescue Ministries	908-3153

VETERANS

Sevier Co. Veterans Service Officer	453-8073
Sevierville Veteran's Clinic	865-286-6950
Volunteers of America-Homeless Female Veterans/Families	524-3926
TN Coalition for Homeless - Veterans	1-877-488-8234

I NEED...

Ambulance	453-3248
Auto Tags	453-5502
Birth Certificate	615-741-1763
Chamber of Commerce:	
Gatlinburg	430-4148
P.F. Dept. of Tourism	453-8574
Sevierville	453-6411
Child Support Enforcement	865-471-7901
Death Certificate	615-741-1763
Driver's License	429-7016
Electric System	453-2887
Food Stamps	429-7005
Housing Authority	453-8500
Hospital	446-7000
Library	453-3532
Living Will	691-2551
Marriage License	453-5502
Pauper's Burial Plot	453-6136
Post Office	800-275-8777
Social Security	800-772-1213
Telephone Service	800-288-2020
Time & Temperature	453-6171
Voter Registration	453-6985
Welfare	429-7005

FOOD Assistance Locations

Sevier County, Tennessee

FOOD ASSISTANCE

Sevier County Food Ministries

890 Old Knoxville Hwy, Sevierville, TN 37862

Phone: (865) 428-5182

Monday and Thursday 10:00AM-4:00PM

Tuesday 12:00PM-4:00PM and Friday 2:00PM-6:00PM

Richardson Cove Baptist Church

3238 Pittman Center Road, Sevierville, TN 37862

Phone: (865) 428-9223

Food Pantry - Thursdays 2:00-5:30

Joe Compton—Pantry Director

CROSS Food Ministry

406 Boyds Creek Highway, Seymour, TN 37865

Phone: (865) 579-6192

crossfoodministry.org

Monday, Tuesday & Wednesday 10:00AM-2:00PM

Thursday & Friday 10:00AM -noon

First United Methodist Church in Gatlinburg

742 Parkway, Gatlinburg, TN 37738

Phone: (865) 436-4691

Mobile pantry for Gatlinburg weekly motel residents -

Tuesday afternoons

Emergency food bags - Monday- Thursday 9:00AM- 12 Noon

Helping Hands Ministry

First Baptist Church Sevierville

317 Parkway, Sevierville, TN 37862

Phone: (865) 453-9001

Wednesday 12:30PM-2:30PM

www.fbcsev.org/community/helping-hands-ministry

Lighting the Way Outreach

264 Old Mill Avenue, Pigeon Forge, TN 37863

(Located at corner of Old Mill & Teaster, near Patriot Park)

Thursdays & Fridays 12 Noon – 3:00

Salvation Army Food Pantry

806 W. Main Street, Sevierville, TN 37862

Phone: (865) 908-4010

Sevier and Cocke County residents call for appointment

Roaring Forks Baptist Church

215 Church Street

Gatlinburg, TN 37738

Phone: 865-410-6748

Food Pantry: Wednesdays 1:00-5:30 & 7:30-8:30

Sunday 12 Noon – 2:30

Douglas Cherokee Economic Authority

Sevier County Center - Commodity Food Distribution

750 Old Knoxville Hwy, Sevierville, TN 37862

Phone: (865) 453-7131

<http://www.douglascherokee.org/communityservices.html>

Commodity Food Distribution – Quarterly

SNAP Benefits (Food Stamps)

Sevier County Department of Human Services (DHS)

815 Dolly Parton Parkway, Sevierville, TN 37862

Phone: (865) 429-7005

<https://faonlineapp.dhs.tn.gov/>

Monday – Friday 8:00AM-4:30PM

HOT MEALS

MONDAYS

First Baptist Church in Sevierville, TN

449 Court Avenue Bldg. I, Sevierville, TN 37862

4:30 -5:30PM

Henderson Chapel Baptist Church

407 Henderson Road, Pigeon Forge, TN 37863

5:30PM-6:30PM

TUESDAYS

Parkway Church of God

1103 Dolly Parton Pkwy, Sevierville, TN 37862

5:30PM-6:30PM

WEDNESDAYS

First United Methodist Church in Gatlinburg

742 Parkway, Gatlinburg, TN 37738 5:30 – 6:30 PM

Meals not served on days when schools are not in session

Roaring Forks Baptist Church

215 Church Street, Gatlinburg, TN 37738

Wednesdays 5:00 – 6:00 PM

Sundays – Breakfast 9:00 – 10:00 AM

THURSDAYS

First United Methodist Church in Sevierville

214 Cedar Street, Sevierville, TN 37862

5:00 – 6:00 PM:

Red Bank Baptist Church

1530 Old Newport Hwy, Sevierville, TN 37862

5:30PM-6:30PM

Second SUNDAYS

Pleasant Hill Methodist Church

402 Pleasant Hill Road, Sevierville, TN 37876

2nd Sunday of the month, 5:00PM

NOTE: Sometimes other church activities (such as Vacation Bible School) make it necessary to change a meal. You can usually find announcements about any changes in The Mountain Press on their "Community Calendar" page.

Food/Nutrition Workshops

UT Extension offers a variety of nutrition programs and food preparation classes. Topics include How to stretch your food dollars, healthy food choices, meal planning, cooking, and food safety. Diabetes programs are also available. For local programs: Contact Linda Hyder, Sevier County (865) 453-3695 or lhwyder@utk.edu

Check out UT Extension Facebook: **Healthy Families, Healthy Communities**
Website: www.UThealthyfamily.org

Infant – Children Assistance

Sevier County Health Department - WIC Program - provides supplemental nutritious foods and nutrition information for pregnant, breastfeeding and postpartum women, infants and children to age 5 years. Breastfeeding information and support are also available for moms and their families. To check eligibility or schedule an appointment, call the Sevier County Health Department (865) 453-1032. For additional support, TN Breastfeeding Hotline: 1-855-4BF-MOMS (1-855-423-6667)

School Lunch Program

Applications for Free or Reduced price breakfast and lunch are included in all school packets at the first of school, or you can request an application from your school's cafeteria. It is a FAMILY APPLICATION, which means only one is required per family. Any questions? Contact Lisa McMahan at the Sevier County Schools Food Service Office, 226 Cedar Street, Sevierville, TN from 8:00AM – 4:30PM or call (865) 453-4671.

(Resource Information assembled by:
**Sevier County TN Consumer Education
Coalition – UT Extension**
2-2019

Senior Meals

Sevier County Mobile Meals

The Sevier County Office on Aging offers meals to homebound seniors over 60 years of age. Once a week, volunteers deliver five frozen meals along with fruits, snacks, desserts, and breads to homebound seniors in Sevier County. The cost per meal is on a sliding scale based on the individual's income. Very low-income seniors may receive their meals at no charge. This also is an option for those on waiting list for Meals on Wheels program. For information contact Vicky Payne (865) 453-8080 x105.

Participants cannot receive meals from two programs at the same time. (Example: Douglas Cherokee – Meals on Wheels, Humana Meals, Sevier County Mobile Meals).

Douglas-Cherokee Meals on Wheels

Douglas-Cherokee Meals on Wheels provides hot, home delivered meals to homebound seniors age 60+ and congregate meals at various nutrition sites. The program targets low-income and disabled seniors but income is not a factor in determining meal eligibility. Eligibility is determined by applicant needs.

For more information on the Douglas-Cherokee Meals on Wheels program, please call Kate at the main office in Morristown at (423) 318-6935 or (423)587-4500.

Congregate Meal Sites (Hot Meals served):

- **Renaissance Square Apartments** 135 W. Macon Ln., Seymour, TN Monday – Friday at 12 Noon
- **LeConte Terrace** 210 Maggie Mack Lane, Sevierville Monday – Friday at 11:15 AM

Seniors do not have to live at these apartments in order to eat the hot meals. Any questions please call (423) 587-4500.